



PROJECT 1

PEOPLE WATCHING

PUBLIC PLACE

07/11/2024

LAUNDRY ROOM

DONGYU WANG
RESEARCH IN 1/11/2024

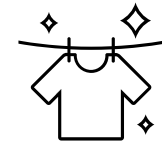
LAUNDRY ROOM

PEOPLE
WATCHING



MAIN USERS: Students live in EP

FREE FOR STUDENTS



INFORMATION

LOCATION: Erasmus Park (EP)

Washer & Dryer

SPACE DIVITION

PEOPLE
WATCHING



Noticeboard

A photograph of a noticeboard mounted on a wall. The board is covered with various papers, including notices, posters, and a blue board with white text. The board is located in a room with a wooden floor and a white wall.



Waiting Area

A photograph of a waiting area. In the foreground, there is a red and black curved sofa. In the background, there is a long orange and black striped bench. The floor is made of light-colored wood. A fire extinguisher and a green bin are visible in the bottom left corner.



Washer
&
Dryer

A photograph of a row of laundry machines. There are four machines in total, two washers and two dryers, arranged in a row. They are grey and white. A yellow caution sign is on the floor in front of the machines.



Cloth
Left

A photograph of a laundry room. There are two grey bins on the floor. A sign on the wall says "LAUNDRY". A green bin is also visible.

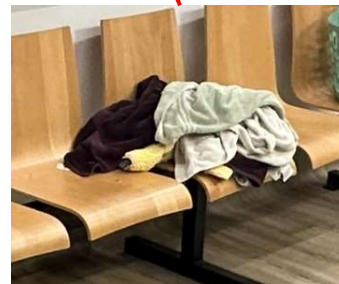
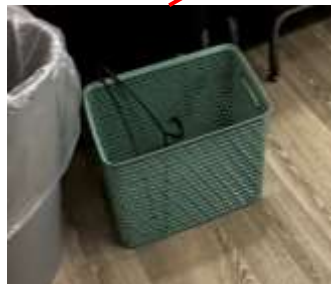
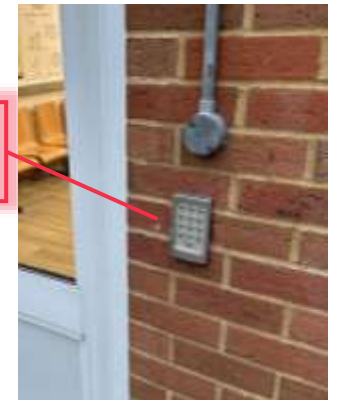


Entrance

A photograph of the entrance to a room. There is a white door with a handle. A sign on the door says "ENTRANCE". A green bin is visible on the floor.

SPACE DIVISION

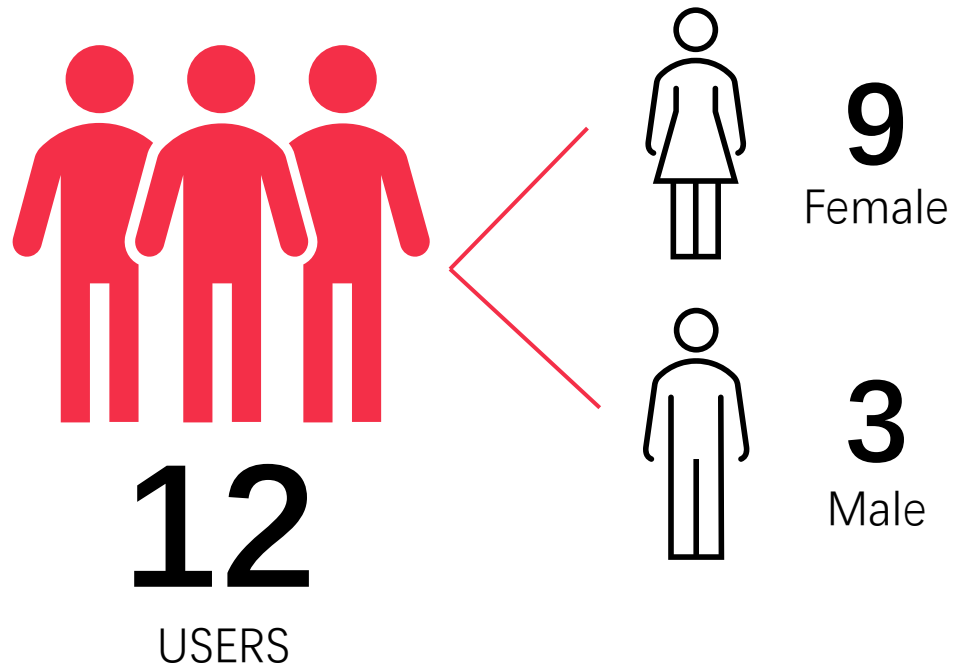
PEOPLE
WATCHING



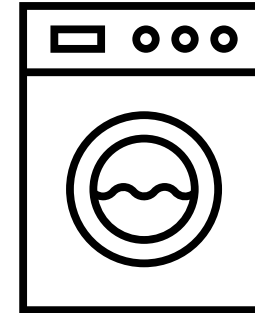
DATA OVERVIEW

PEOPLE
WATCHING

Collected on 2/11 Saturday Evening 7.pm~10.pm



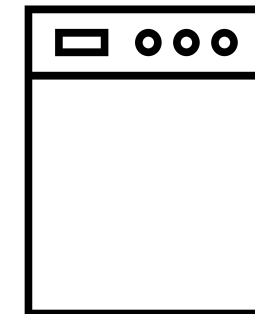
2 people entered but left



Washer

12

Working Times



Dryer

14

Working Times

WAYS TO BRING

PEOPLE
WATCHING

Most were
**left in the
laundry room**



3
Baskets



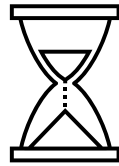
8
Bags

Most were
taken away

4 were
shopping bags

Where are clothes

PEOPLE
WATCHING



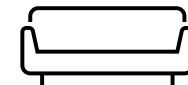
Placed in washer
Waiting for dryer



Placed in
Lost & found bin



Placed in
Basket/Bag

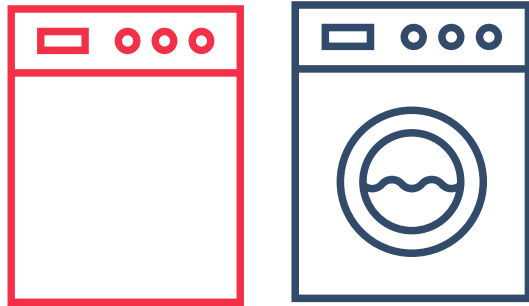


Placed in
waiting area

WASHING OR DRYING

PEOPLE
WATCHING

Every User **who used washing machine** also used the dryer



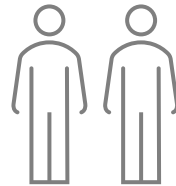
Drying **time is longer** than washing time

 **40** min

 **60** min



1 User
only used dryer



2 User
wash clothes twice

Dryer is busier than the washer

WAIT OR LEAVE

PEOPLE
WATCHING

■ Waiting for Washer Availability

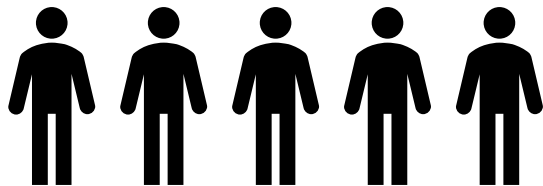


1 User Wait



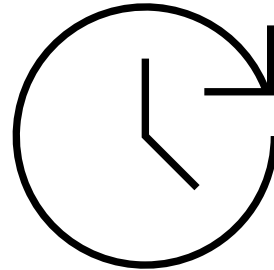
3 users leave
1 user back then

■ Waiting for Dryer Availability



5 Users Wait

■ Waiting for Laundry Completion



0 User Wait

Everyone has left

75% (9) User Wait



Come **before** completion

- Stop the process early
- Wait for the finish

25% (3) User Wait

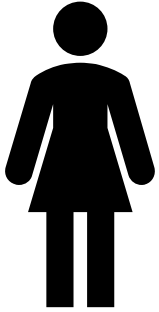


Come **after** completion

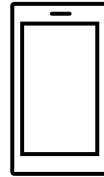
- Slightly Late Arrival (1-2 Minutes)
- Clothes Removed

WHAT ELSE DO

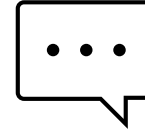
PEOPLE
WATCHING



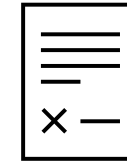
7 | Solo Users



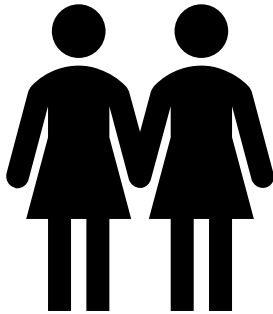
7 users
Play the phone



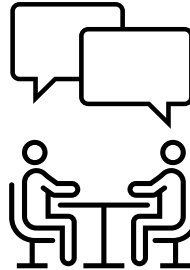
2 users
Small Talk



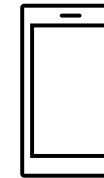
1 users
Look the noticeboard



5 | Accompanied Users



5 users
Play the phone



2 users
Play the phone